

**HERITAGE HILLS METROPOLITAN DISTRICT**

c/o MSI, LLC  
3033 S. Parker Road, Suite 1100  
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**SNOW REMOVAL POLICY**

**February 3, 2012**

**To All Residents of Heritage Hills:**

The Metropolitan District Board of Directors has been working with the snow removal contractor (currently Western Proscapes) to determine the best course of action for snow removal for the Heritage Hills community.

It is the Board's determination that every effort has been made to make sure that the roads are safe and passable without incurring excessive costs to the homeowners. The Board realizes not everyone will be happy with the way snow is moved throughout the community; however, the Board must look out for the best interests of the community as a whole.

Snow removal is done when there is at least a 2-inch depth on the streets and common sidewalks throughout the community. Snow will normally be pushed to the north and east sides of the streets as much as possible for maximum sun exposure. If a very large storm requires pushing some of the snow to both sides to achieve safe vehicle traffic the contractor will return as soon as possible to move the snow to the north and east sides of the streets to reduce the melting time.

The snow removal contractor will make every effort to avoid pushing snow onto homeowners' private property, sidewalks, blocking driveway access and to spread the snow piles out, but depending on how much snow is received, this may be difficult. The contractor will use its best judgment to determine where snow needs to be piled which may include resident's property if no other alternative is available to insure street safety when we have a heavy snow fall.

Mailbox and Clubhouse areas will be cleared by hand. Residents are required to clear their sidewalks within 48 hours after a snowfall. Driveways will not be cleared by the contractor as this would result in additional funds being spent to benefit individuals and not the entire community.

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The Board requests that homeowners contact the District's Managing Agent to report snow removal issues or complaints and should not directly contact the Snow Removal Contractor. The Snow Removal Contractor will refer any homeowner contacts to the District's Managing Agent. The Board also requests that residents refrain from parking vehicles on the street during a snow event. The snow removal contractor will not be able to adequately perform snow removal services if vehicles are parked on the street during a snow event.

Further clean up will be handled on an as needed basis, especially in cases of standing ice slicks or issues that compromise safety.

Should you have questions regarding this snow removal procedure, please feel free to contact Jim Whatton of MSI, the District's Managing Agent at 720-974-4221.

**Board of Directors**  
**Heritage Hills Metropolitan District**